

Working in Tourism, Hospitality, Distribution and Retail

There will be an estimated **89,600** job openings in the Tourism, Hospitality, Distribution and Retail Sector over the next 10 years in **Edinburgh, Midlothian and East Lothian**



Air Cabin Crew

Looking after airline passengers and to be responsible for their comfort and safety during their flight.

National Certificate Level 6
Travel and Tourism
SCQF 6

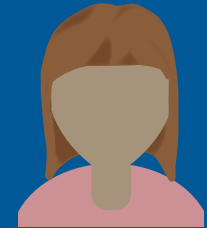
National 4 Skills for work,
Travel and Tourism
SCQF 4

Award at SCQF Level 3
Modern Languages for Life and Work

Modern Apprenticeship Level 2
Retail
SCQF 5

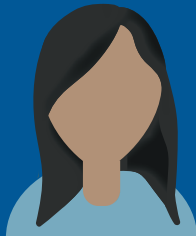
HND **Marketing**
SCQF 8

Honours Degree **Retail Management**
SCQF 10



Retail Buyer

Finding exciting new products that you think people will want to buy. You'd negotiate with suppliers to sell them in the shops or retail organisation you work for.



Tourist Guide

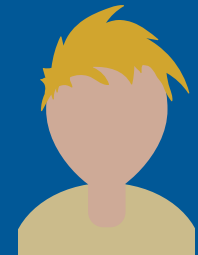
Showing visitors around places of historic, artistic or cultural interest. You'd explain facts, tell interesting stories and answer questions about the place and its people.

Scottish Tourist Guides Association (STGA): **Blue Badge, Green Badge, Yellow Badge Guide**

No formal qualifications required but employers value a **good general education** at SCQF 4-6

HNC **Fashion Business**
SCQF 7

Honours Degree **Visual Merchandising**
SCQF 10



Visual Merchandiser

Creating eye-catching displays and store layouts to help bring in more customers.



Kitchen Manager (Head Chef)

Leading a team of staff, running a kitchen and making delicious food to serve to customers

Technical Apprenticeship Level 4
Hospitality Management Skills
SCQF 8/9

HNC/HND **Professional Cookery**
SCQF 7/8

Modern Apprenticeship Level 3
Hospitality (Supervision and Leadership)
SCQF 6/7

National 5 Skills for Work
Food and Drink
SCQF 5

Award at SCQF Level 5 NQ
Check-in to Travel
SCQF 5

HND **Display Design**
SCQF 8

National Certificate Level 6
Travel and Tourism
SCQF 6



Flight Dispatcher

Making sure all the services that get a plane ready for a flight work efficiently and quickly together, so it can leave safely and on time.