

# Working in Tourism, Hospitality, Distribution and Retail

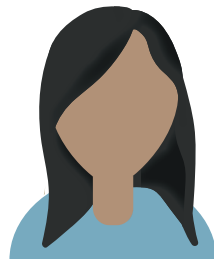
There will be an estimated **89,600** job openings in the Tourism, Hospitality, Distribution and Retail Sector over the next 10 years in **Edinburgh, Midlothian and East Lothian**



## Air Cabin Crew

Looking after airline passengers and to be responsible for their comfort and safety during their flight.

National Certificate Level 6  
**Travel and Tourism**  
SCQF 6



## Tourist Guide

Showing visitors around places of historic, artistic or cultural interest. You'd explain facts, tell interesting stories and answer questions about the place and its people.

Scottish Tourist Guides Association (STGA): **Blue Badge, Green Badge, Yellow Badge** Guide



## Kitchen Manager (Head Chef)

Leading a team of staff, running a kitchen and making delicious food to serve to customers

Technical Apprenticeship Level 4  
**Hospitality Management Skills**  
SCQF 8/9

HNC/HND **Professional Cookery**  
SCQF 7/8

Modern Apprenticeship Level 3  
**Hospitality (Supervision and Leadership)**  
SCQF 6/7

National 5 Skills for Work  
**Food and Drink**  
SCQF 5

Award at SCQF Level 5 NQ  
**Check-in to Travel**  
SCQF 5

National Certificate Level 6  
**Travel and Tourism**  
SCQF 6



## Flight Dispatcher

Making sure all the services that get a plane ready for a flight work efficiently and quickly together, so it can leave safely and on time.

National 4 Skills for work,  
**Travel and Tourism**  
SCQF 4

Award at SCQF Level 3  
**Modern Languages for Life and Work**

No formal qualifications required but employers value a **good general education** at SCQF 4-6



Modern Apprenticeship Level 2  
**Retail**  
SCQF 5

HNC **Fashion Business**  
SCQF 7

HND **Display Design**  
SCQF 8

Honours Degree **Visual Merchandising**  
SCQF 10

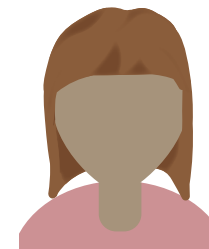


## Visual Merchandiser

Creating eye-catching displays and store layouts to help bring in more customers.

HND **Marketing**  
SCQF 8

Honours Degree **Retail Management**  
SCQF 10



## Retail Buyer

Finding exciting new products that you think people will want to buy. You'd negotiate with suppliers to sell them in the shops or retail organisation you work for.

**DYW**

EDINBURGH, MIDLOTHIAN & EAST LOTHIAN  
Developing the Young Workforce

#InformedInspiredHired